CITY GOVERNMENT OF CALAPAN CITIZEN'S CHARTER



1. Fisherfolk Registration

All individuals applying for a fishing license within the City Waters must be registered in the City Fisherfolk Registry. Only bona fide residents who have lived in the city for the past six (6) months are eligible for inclusion in this registry. The list of registered individuals will be updated annually and displayed at barangay halls and other strategic locations for public verification.

Office or Division:	FISHERIES MANAGEMENT OFFICE			
Classification:	Simple			
Type of Transaction:	G2C – Government to Client			
Who may avail:	Fisherfolks that are residents of Calapan City			
CHECKLIST OF R	EQUIREMENTS		WHERE TO SEC	CURE
 Photocopy PSA Certificate or valid ID (Name, Birthday, Address) certification from BFARMC and Barangay Chairman Duly Filled out Fisherfolk Registration Form 		 Barangay Hall Office of the Barangay Captain FMO 		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Personal appearance (Only bonafide residents of the City for the previous six (6) months)	1.1 Frontline Officer accommodate the applicant	None	10 – 15 processing of application	FMO Frontline Officer

TOTAL None 10-15 mins.

2. Registration/Renewal of Fishing Vessel and Fishing Gear

All City Fishing Vessels operating within the City Waters must be registered in the Registry of City Fishing Vessels. Only vessels owned by bonafide residents of City shall be permitted to be registered and fish within its City waters. The listing of registered vessels shall be updated and made available by the FMO at its office premises for public inspection.

Office or Division:	FISHERIES MANAGEMENT OFFICE				
Classification:	Simple				
Type of Transaction:	G2C – Government to Client				
Who may avail:	Fishing Boat owners that are residents of Calapan City.			' -	
CHECKLIST OF REQU	JIREMENTS	W	HERE TO SECU	RE	
 Photocopy of Fisherfolk I.D (Recent and Updated) Certification from BFARMC and Barangay Chairman (With Boat Measurement from the BFARMC) Whole Colored Picture of the Fishing Boat and Engine with Boat Name Visible Certification of Boat and Engine Ownership from the Barangay Latest CTC (Cedula) 		Captain) • Fisheries	Hall (Office of the Management Offi		
CLIENT STEPS	AGENCY	FEES TO BE PROCESSING RESPONSIBLE			

	ACTIONS		TIME	
Client will present requirements and fill-up Boat Registration Forms	1. 1.1 Frontline Officer assists the applicant	Initial Registration for Motorized Banca Php 300.00 (1 GT and below) P400.00 (1.1to 2.0 GT) Php 500.00 (2.01 to 3.0 GT) Non-Motorized Banca Php 100.00	10 minutes processing of application	FMO Frontline Officer/ Jocelyn F. Suarez
2. All City Fishing Vessels operating within the City Waters must be registered in the Registry of City Fishing Vessels. Only vessels owned by bona fide residents of the city are permitted to register and fish within its waters. The list of registered vessels will be updated and available for public inspection at the FMO office.	2.1 Frontline Officer accommodate the applicant		5 minutes	FMO Frontline Officer/ Jocelyn F. Suarez
	TOTAL	Depend on the gross tonnage of banca and fishing gear applied for	20 mins.	

			registration		
3.	Renewal of Registration	2.1 Frontline Officer accommodate the applicant	Renewal for Motorized /Non- Motorized Banca Php 100.00	5 minutes processing of application	FMO Frontline Officer/ Jocelyn F. Suarez
			Penalty per year Php 75.00 (1 GT and below) Php 100.00 (1.1to 2.0 GT) Php 125.00 (2.01 to 3.0 GT) Non-Motorized Banca Php 25.00		
4.	Issuance of fishing vessel registration certificate	3.1 Frontline Officer accommodate the applicant		5 minutes	FMO Frontline Officer/ Jocelyn F. Suarez
		TOTAL	Base on renewal/penalty prescribe	10 mins.	
5.	Fishing Gear Registration/ Renewal	4.1 Frontline Officer accommodate the applicant	Php 100 / fishing gear category	5 minutes processing of application	FMO Frontline Officer/ Jocelyn F. Suarez
		TOTAL	Base on the total number of fishing gears Php 100 / gear	5 mins.	

3. Application for Boat Insurance

Fishing boat owners have the option to apply for the boat insurance from the Philippine Crop Insurance Corporation that will insure their fishing boat (up to 3 fishing boat per owner) in case of damage/loss due to natural disasters.

Office or Division:

FISHERIES MANAGEMENT OFFICE

Classification:	Simple
Type of Transaction:	G2C – Government to Client
Who may avail:	Fishing Boat owners that are residents of Calapan City.

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
 Photocopy any Government Issued Valid I.D (Driver's License, UMID, GSIS, Postal ID, Voter's Certification/I.D, PRC I.D, etc.) with three signatures. Whole colored picture of Fishing Boat Copy of Updated Boat Registration Duly filled-out Boat Insurance form RSBSA number (if not available, applicant will undergo RSBSA Registration) 	
	FIVIO

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. After Registration/Renewal of Fishing Boat, the owner may choose to apply his/her fishing boat for insurance.	1.1 Frontline Officer will direct applicant to the Focal person for the boat insurance	None	2 minutes	Jeserine Joy A. Afable
	2.1 PCIC Boat Insurance focal person will gather all requirements and assist the applicant in filing the Boat Insurance Form and RSBSA registration form if needed.		8 minutes processing of application	
	TOTAL	None	10 mins.	

4. Availing of Fishery Technical Services

Registered fisherfolks can benefit from various Fishery Development Programs offered by the City Government of Calapan. These programs aim to improve fishing technologies among stakeholders, enhancing fish production for food security and sufficiency.

Office or Division:	FISHERIES MANAGEMENT OFFICE				
Classification:	Simple	Simple			
Type of Transaction:	G2C – Government to Client				
Who may avail:	All Government Ager LCUs), fisherfolk and			VDs, SUCs,	
CHECKLIST OF R	EQUIREMENTS		WHERE TO SEC	CURE	
 Must be a registered fisherfolk of Calapan City Must have a registered fishing vessel/gears Should be a registered fishpond operator 		• FMO			
CLIENT STEPS	1 2 2 3 3			PERSON RESPONSIBLE	
Evaluate the need and issues being sought for assistance	1.1 Frontline Officer accommodate the applicant and referred to concerned technical staff	None	10 minutes	FMO Frontline Officer	
2.Technical consultation on fish-farm commodities	2.1 Technical Officer of FMO	None	15 minutes	Marius L. Panahon Stephen E. Calayan	
	None	25 ins.			

5. Research and Development Program

This process involves information gathering, analysis, planning, consultation, decision-making, resource allocation, and formulation/implementation of regulations to ensure fisheries' sustainability and achieve fisheries objectives.

Office or Division:	FISHERIES MANAGEMENT OFFICE			
Classification:	Simple			
Type of Transaction:	G2C – Government to Client			
Who may avail:	All Government Agencies (NGAs, LGUs, GOCCs, WDs, SUCs, LCUs), fisherfolk and their dependents			
CHECKLIST OF REQUIREM	ENTS	WHERE TO SEC	CURE	
1.Fish stocks dataset with oprices.	corresponding prevailing	• FMO		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Research studies to be conducted by partner agencies need for a Memorandum of Agreement for the Terms and references	1.1 Frontline Officer accommodate and refer to the in-charge of the R & D	None	10 minutes	FMO Frontline Officer Technical Officer
2. Marine Protected Area/s (MPAs) monitoring by partner agencies	2.1 MPA Coordinator of FMO	None	10 minutes	Clark Ross T. Bautista
3.Fishery Law Enforcement 3.1 Bantay Dagat Coordinator	None	10 minutes	Clark Ross T. Bautista	
TOTAL		None	30 mins.	